



Full-time Family Case Manager

New Family Traditions has provided outpatient substance use treatment services to women and their families in Southwest Seattle since 2008. We are proud to be a leader in effective gender-based treatment in King County with an excellent clinical reputation in the community to provide specialized care for Pregnant and Parenting Women. Women with lived experience in recovery and from marginalized communities are strongly encouraged to apply.

WHO WE SERVE: New Family Traditions mainly serves Medicaid eligible adult women;

- 90% of women are head of household with children under 17 years old
- Over 80% of women report co-occurring mental health issues and other medical complications
- 75% of women report history of childhood trauma
- Over 60% of women identify with BIPOC communities as their ethnic/cultural background
- 66% of women are involved with Department of Children, Youth, and Families

WORK CULTURE: We are a small group of women from different cultural backgrounds (80% of staff identify as women of color) who are dedicated to assisting women, their children, and family members to build healthier families free from substance use and violence at home.

Diversity & Safety: We are committed to creating a safe and nurturing environment for ALL women of different backgrounds. We believe the healing process takes place only when we feel safe enough to do so. Every person is asked to participate in maintaining a safe environment for all women and their children by reflecting on our own biases to dismantle institutionalized racism, Anti-Blackness, and other forms of social injustice in our community.

Work-Life Balance: We value work-life balance for our employees. We believe we must be a role model to our clients by caring for ourselves and providing excellent services while maintaining healthy relationships with our own families.

Collaboration: We believe that collaboration among the care team is the key to the successful delivery of services. We value and respect each other's educational background and work experience as much as life experience to serve the complex needs of individual families.

JOB SUMMARY: We currently have an opening for a Full-time Family Case Manager to provide case management services to parents in recovery. Many families are involved with Department of Children, Youth, & Families and/or at risk of involvement. Family Case Manager plays an essential role in engagement of parents in services at New Traditions and supporting parents in the process of reunification.. An ideal candidate will be a flexible, nurturing, and reliable person with the passion to assist families in recovery.

*** An ideal candidate will have a good understanding of the specific needs of low-income women, especially parenting women in early recovery process. A good candidate will also have the flexibility to learn specialized treatment model/methods to effectively serve the special population with attention to excellent customer service.

MINIMUM QUALIFICATIONS:

1. Ability to understand and write concise clinical notes and service plan in English
2. Experience with effectively serving Medicaid and PPW eligible families in King County
3. Lived experience as parent in recovery or going through CPS system
4. Provide parenting support and education for the family as necessary
5. Willing and able to pitch-in with program assisting duties as assigned
6. Ability to effectively support, respect, and build rapport with mothers in early recovery
7. Ability to provide culturally sensitive/non-judgmental care for family is required
8. Willing to learn new skills and to be a part of the team
9. Must be free from misuse of alcohol or drugs for the past 5 years

PREFERRED QUALIFICATIONS:

1. Spanish Bilingual/Bicultural
2. 45 Credits in Early Childhood Education

To Apply: Email resume and cover letter highlighting your qualifications and demonstrated commitment to racial equity to hr@new-traditions.org to be considered for the position.

Compensation: \$ 28~32/hr (DOE)

Benefit Package: We offer 11 Paid Holidays, Generous PTO (First year: 176 hours), Medical/Dental/Vision, 401(k) with up to 4% employer match, Life insurance, Employee Assistance Program

Location: 9045 16th Ave SW, Seattle, WA 98106

Hours: 32-36 hours/week (Must be available 10:00 am - 5:00pm, Monday-Friday)