



Family Case Manager (full-time)

New Family Traditions has provided outpatient substance use treatment services to women and their families since 2008. We are proud to be a leader in providing specialized care for Pregnant and Parenting Women. Women with lived experience and women from marginalized communities are strongly encouraged to apply.

JOB SUMMARY: We currently have an opening for a Full-time Family Case Manager to provide case management services to parents in recovery. Many families are involved with Department of Children, Youth, & Families and/or at risk of involvement. Family Case Manager plays an essential role in engagement of parents in services at New Traditions and supporting parents in the process of reunification. An ideal candidate will be a flexible, nurturing, and reliable person with the passion to assist families in recovery.

*** An ideal candidate will have a lived experience in DCYF and recovery from substance use disorder, and/or good understanding of the specific needs of DCYF involved families and parenting women in early recovery process. A good candidate will also have the flexibility to learn specialized treatment model/methods to effectively serve the special population with attention to excellent customer service.

WHO WE SERVE: New Family Traditions mainly serves Medicaid eligible adult women;

- 90% of women are head of household with children under 17 years old
- Over 80% of women report co-occurring mental health issues and other medical complications
- 75% of women report history of childhood trauma
- Over 60% of women identify with BIPOC communities as their ethnic/cultural background
- 66% of women are involved with Department of Children, Youth, and Families

WORK CULTURE: We are a small group of women from different cultural backgrounds (80% of staff identify as women of color) who are dedicated to assisting women, their children, and family members to build healthier families free from substance use and violence at home.

Diversity & Safety: We are committed to creating a safe and nurturing environment for ALL women of different backgrounds. We believe the healing process takes place only when we feel safe enough to do so. Every person is asked to participate in maintaining a safe environment for all women and their children by reflecting on our own biases to dismantle institutionalized racism, Anti-Blackness, and other forms of social injustice in our community.

Work-Life Balance: We value work-life balance for our employees. We believe we must be a role model to our clients by caring for ourselves and providing excellent services while maintaining healthy relationships with our own families.

Collaboration: We believe that collaboration among the care team is the key to the successful delivery of services. We value and respect each other's educational background and work experience as much as life experience to serve the complex needs of individual families.

MINIMUM QUALIFICATIONS:

1. Experience with actively engaging clients who might be reluctant to seek assistance
2. Ability to understand and write concise clinical notes and service plan in English
3. Experience with effectively serving low-income families in King County
4. Provide parenting support and education for the family as necessary
5. Willing and able to pitch-in with program assisting/childcare duties as assigned
6. Ability to effectively support, respect, and build rapport with mothers in early recovery
7. Ability to provide culturally sensitive/non-judgmental care for family is required
8. Willing to learn new skills and to be a part of the team
9. Must be free from misuse of alcohol or drugs for the past 5 years

PREFERRED QUALIFICATIONS:

1. Spanish Bilingual/Bicultural
2. 45 Credits in Early Childhood Education
3. Lived experience as parent in recovery or going through CPS system

To Apply: Please send cover letter and resume highlighting your qualifications and demonstrated commitment to racial equity. Email resume and cover letter to hr@new-traditions.org

Compensation: Starting Salary \$ 30~32/hr (DOE)

Hours: 32-40 hours/week (Must be available during core-hours: 9:00 am – 3:30pm, Monday-Friday)

Benefit Package:

1. 12 Paid Holidays, Generous paid time off (First year: 176 hours for 40hrs/week, pro-rated under 40hrs/week)
2. Medical/Dental/Vision, 401(k) with up to 4% employer match, Life insurance, Employee Assistance Program
3. Public Service Loan Forgiveness (PSLF) qualified.

Location: 9045 16th Ave SW, Seattle, WA 98106